

E-BIKE RENTAL AGREEMENT

REQUIRED DOCUMENTS. For renting an electric bike the user must provide to Velotour a valid identity card or passport. The store manager will make a copy of that.

PHYSICAL FITNESS. For using the e-bike the user must have the required physical fitness and technical skill and he has to state it in this agreement without reserve.

RENTAL CONDITIONS. During the rental period the user takes responsibility for any potential damage to himself, to the bike, to other people or to other objects because he does not have any insurance for himself and any public liability insurance for the bike.

DEPOSIT. The user must give to Velotour a deposit of € 150 (for e-bike) that it will be refunded, returning the bike. The security deposit must be made on site with pos preauthorization of credit card or cash.

E-BIKE KIT. Renting the e-bike, you get the following items: a bike helmet (optional) , a padlock, a pump and a tyre repair spray.

E-BIKE LOAN POLICY. For hiring the e-bike, the user and the store manager must check the functionality of the bike and the user will be told how to use the e-bike properly. The duration of the e-bike battery depends on the model of the e-bike, on the speed selected, on the weight carried and on the slope of the street. The e-bike can carry only one person. Children under 22 kilos can be put in the child seat, if available, at the price of € 5,00.

LOST/DAMMAGED ACCESSORIES. If the user loses or damages the keys or other provided accessories, he will pay the required amount according to the price list of the vendors, (tyre repair spray: € 5,00; keys: € 8,00; pump: € 5,00; bike chain: € 20,00; bike kickstand: € 15,00; bike helmet € 15,00; bike saddle: € 20,00; cyclocomputer: € 20,00; child bike seat: € 30,00; battery: € 200,00).

BIKE THEFT. In case of theft of the e-bike, the user must provide to the store manager a copy of the police report and pay for the bike. If the police finds the e-bike, the store manager will refund the user according to the bike condition. The amount to pay to the store is: € 400,00, tyre 26" (price list € 699,00).

E-BIKE MALFUNCTION. If the bike does not work properly, the store manager will repair it or change it with a new one.

E-BIKE RETURN POLICY. The user must return the bike to the store where he rented it: Velotour, via F.sco Crispi 86, Palermo, according to the opening hours.

MISSING E-BIKES. If the user does not return the bike to the store or does not inform the store of a late return, the store manager will contact the police.

STORE MANAGER RIGHTS. Velotour can refuse to rent the electric bike to people under the influence of alcohol or drugs, (according to the section 186-187 of the road traffic law), or for other reasons. If the user does not respect the road traffic law, the store manager will be not responsible of that and the user will not ask for any refund. (section 1341, paragraph 2 of the civil code).

The e-bike can be used by people over eighteen years old or by people under eighteen accompanied by an adult aged eighteen years and over. The adult will be responsible for the people under eighteen and their actions.

COMPLIANCE OF THE BIKE. The store manager declares that all the rental bikes are in compliance with the section 50 of the civil code.

FALSE STATEMENTS. The user declares to be aware of the penalties in case of false statements, (section 38 and 47 of the presidential decree 28.12.2000 number 445).

COMPETENT COURT. The relationship between the two parties, user and store manager, is regulated by the civil code. In case of litigation, the competent court is the court of Palermo.

Palermo, on the

The user

The store manager
